



CHI OWNERS RETREAT

SEPTEMBER 7 – 9, 2022

Wednesday – September 7, 2022

4:30 – 7:00 pm	Welcome Reception
	<i>After you arrive and check-in at the hotel, please join us at the Welcome Reception for hors d'oeuvres and signature cocktails.</i>

Thursday – September 8, 2022

7:30 – 8:25 am	Registration & Breakfast
8:25 – 8:45 am	Welcome & Introduction Diane Abbett & CHI Board Chair
8:45 – 10:15 am	Keynote – Nice Bike Mark Scharenbroich With an unconventional approach, knockout humor, and personal stories with universal appeal, you will hear how to acknowledge, honor, and connect with those you meet on the road of life. These three actions can transform both personal and professional relationships. Learning Objective: <i>By the end of this presentation the participant should be able to:</i> Practice the three tenets of Nice Bike to create and nurture meaningful inter-personal connections.
10:15 – 10:30 am	Break
10:30 – 11:00 am	Everybody Counts Maureen McFadden The epitome of a CHI owner and all that Nice Bike represents, Montage's Tim Nylen passed from this world in May, leaving his amazing spirit that lives on. We take a moment to reflect on Tim's life and the beautiful impact he had on everyone around him. Nice Bike, Tim.
11:00 am – 12:20 pm	D&O Liability – Acknowledging the Risk Kim Blair Directors & officers often fail to appreciate the risks associated with their role and the impact of the potential liabilities on themselves and the organizations they represent. In addition to important mitigation strategies for current health care D&O risks, Kim will discuss lessons learned from closed D&O claims. Learning Objective: <i>At the end of this presentation the participant should be able to:</i> Analyze at least two D&O risk mitigation strategies for organizational implementation.
12:20 – 1:15 pm	Lunch
1:15 – 2:45 pm	Courageous Conversations Natalie Johnson Our relationships with colleagues in the workplace provide some of life's greatest opportunities for connection and collaboration. At the same time, people in the workplace are often also our biggest source of frustration. For teams to fulfill their potential and navigate workplace challenges, communication is key. We need courage and skill to lean into tough conversations, to create true connections with others, building inspiration and trust. Learning Objective: <i>By the end of this presentation the participant should be able to:</i> Utilize five communication techniques to lean into difficult conversations to improve connection and trust.
2:45 – 3:00 pm	Break

Thursday – September 8, 2022 *continued*

3:00 - 4:30 pm	<p><i>Where the Rubber Meets the Road - Employment Practices in Healthcare Organizations</i> Erika Frank</p> <p>Employment Practices risk mitigation is ever-evolving, where are we today? This presentation will focus on both employment litigation risks and employee retention tactics. In addition to covering the current trends and risk mitigation strategies in employment practice liability, Erika Frank will share her in-depth expertise on strengthening corporate culture to help retain your valuable employees.</p> <p>Learning Objective: <i>At the end of this presentation the participant should be able to:</i> Employ two strategies that bolster workplace culture and promote employee retention.</p>
4:30 pm	Wrap-up & Adjournment
6:00 – 8:30 pm	Murder Mystery Dinner – click here for full details

Friday – September 9, 2022

7:00 – 7:55 am	Registration & Breakfast
7:55 – 8:00 am	Welcome Optima
8:00 – 9:15 am	<p><i>Strong Memory, Stronger Connections</i> Ron White</p> <p>How often do you hear “I’m terrible at remembering names!”? We are bombarded daily with so much information, every new name must fight for space in our crowded minds. By using a colleague’s, patient’s, or associate’s name you create a connection and acknowledge them. In this powerful and entertaining presentation, Ron will amaze you with his memory and share how you can develop your memory and recall skills by capitalizing on the current neuroscience of how the brain works.</p> <p>Learning Objective: <i>At the end of this presentation the participant should be able to:</i> Practice five current memory science techniques to increase the brain’s ability to learn and memorize.</p>
9:15 – 9:30 am	Break
9:30 – 10:45 am	<p><i>The 4R Concept in Cyber Preparedness</i> John Riggi</p> <p>The ever-changing landscape of cyber threats demands our constant vigilance. Through John’s extensive experience with bad players in the cyber world, a cyber-preparedness framework has emerged. He will share the four areas of this framework and how they can decrease your risk, when – not if – a cyber event occurs in your organization.</p> <p>Learning Objective: <i>At the end of this presentation the participant should be able to:</i> Implement at least one risk mitigation strategy for each of the four areas of cyber preparedness.</p>
10:45 – 11:30 am	<p><i>Nice Bike – Closing Keynote</i> Mark Scharenbroich</p> <p>Mark will connect the many lessons of this Retreat with his humor and practical insight. You will depart with this final message of the importance of recognizing “Nice Bike” moments in your life and knowing that as a CHI owner, you are seen, heard, and appreciated!</p> <p>Learning Objective: <i>By the end of this presentation the participant should be able to:</i> Apply Nice Bike concepts and Retreat highlights to strengthen individuals, teams, staff and organizations.</p>
11:30 am	Adjournment

Provider approved by the California Board of Registered Nursing, Provider Number 12205 for 11.5 contact hours.

This meeting has been approved for a total of 9.25 contact hours of Continuing Education Credit toward fulfillment of the requirements of ASHRM designations of FASHRM (Fellow) and DFASHRM (Distinguished Fellow) and towards CPHRM renewal.

California MCLE will be offered and is sponsored by Wilke Fleury, LLP