

HEART OF A HERO



OWNERS RETREAT // SEPTEMBER 5-6, 2019

ownersretreat.optimahealthcare.com

Wi-Fi access:
Aviara_Meeting

Wi-Fi code: KahanaFeld
Need BRN credits? Sign in each day

Name badges: Keep for both days

Reminder: Please silence your electronic devices

Wednesday – September 4, 2019

4:30 – 7:00 pm **Welcome Reception – Library**

Thursday – September 5, 2019

7:30 – 8:25 am Registration & Breakfast

8:25 – 8:45 am **Welcome & Introduction**

Diane Abbett &
CHI Board Chair

Keynote – Making a Difference

Steve Gilliland

8:45 – 10:15 am

Focusing on the conscious choices we make every day that impact the lives of others, *Making a Difference*™ is an eye-opening and heartfelt keynote detailing how to positively influence people in every imaginable way, regardless of position or status. Each of us has the potential to transform the culture of an organization through our actions and attitude.

10:15 – 10:30 am Break

Guarding the Galaxies – Your Amazing CIO

John Halamka, MD, MS
Dan Nash, MBA, PMP

10:30 am – 12:00 pm

Your CIO's scope of responsibility has expanded exponentially over the past years. Keeping pace with the new innovations and regulations in healthcare information technology (HIT) requires careful consideration of cost and benefits. Dr. Halamka will offer insight into the HIT challenges and priorities with which hospitals of all sizes are faced. Mr. Nash will share lessons learned from a CHI owner organization cyber event.

12:00 – 1:00 pm Lunch

Zero to Hero

Adventure Associates

1:00 – 2:15 pm

What can be created from a stack of standard office supplies? Ordinary people can accomplish amazing things when they work together. We all have our own superpower; this activity will highlight the benefits of focusing on strengths to accomplish fantastic goals.

2:15 – 2:30 pm Break

Thursday – September 5, 2019 (continued)

2:30 – 4:00 pm	Honing Your EPL Superpowers Your supervisors, managers and Human Resources department can all enforce a culture of strong employment practices. What is your role? You have the superpower to create that culture and lay the ground work for your organization. Jennifer Shaw will present what it takes to flex those powers.	Jennifer Shaw
4:00 – 5:00 pm	Tubbs Fire Evacuation – Everybody Was a Hero In the dark hours of October 9, 2017, as the Tubbs Fire flames approached, hospital workers were aware their own homes were burning while they evacuated the hospital. Sharing the evacuation and re-entry experience of Kaiser Santa Rosa, Dr. Weil will present what worked in their disaster and evacuation plan and what things have changed as a result.	Joshua Weil, MD
5:00 – 5:15 pm	Wrap-up & Adjournment	
6:00 – 8:30 pm	Dinner & Entertainment	

Friday – September 6, 2019

7:00 – 8:00 am	Registration & Breakfast	
8:00 – 9:15 am	The Marvels of Millennials Millennials now outnumber Baby Boomers and are the majority of America's workforce. You will learn what drives this generation to successfully manage, develop and engage these employees and plan strategically to anticipate the needs of millennial patients.	Ryan Jenkins
9:15 – 9:30 am	Break	
9:30 – 10:45 am	Caring Courageously Paraphrasing John F. Kennedy, we do these things “not because they are easy, but because they are hard, because that goal will serve to organize and measure the best of our energies and skills”. Dr. Lin will present key concepts to re-ignite leadership's passion to embrace the lofty goals in patient safety and quality care.	Della Lin, MD
10:45 – 11:30 am	Wrap-Up – Enjoy the Ride Mr. Gilliland will weave the high points of the entire Retreat into his iconic presentation, <i>Enjoy the Ride</i> ™. A blueprint for getting the most out of life, this hilarious and brilliantly conceived keynote will encourage you to examine where you are personally and professionally. It will lift you up and inspire you to evolve and appreciate, rather than simply maintain and exist.	Steve Gilliland
11:30 am	Adjournment	

Provider approved by the California Board of Registered Nursing, Provider Number 12205 for 10 contact hours.

This meeting has been approved for a total of 10.0 contact hours of Continuing Education Credit toward fulfillment of the requirements of ASHRM designations of FASHRM (Fellow) and DFASHRM (Distinguished Fellow) and towards CPHRM renewal.